

Welcome!

These are the Terms and Conditions (“Terms”) governing the use of Kestreaa website (referred to as “we” or “Kestreaa”) by any person (“You” or “User”). Kestreaa website has as purposes (i) to introduce Kestreaa; (ii) to present Kestreaa major solutions to the foreign trade market; (iii) to show the careers offered by Kestreaa; (iv) to disclose the content produced by Kestreaa; (vii) to enable the contact between User and Kestreaa; and (viii) to forward the User to the access of Kestreaa solutions Platform (“Platform”).

Why You should carefully read this document

By browsing Kestreaa website, You state that You have read, understood, and accepted the Terms, compelling yourself to comply with them. In the event You do not agree with the Terms, you will not be able to browse Kestreaa website.

1. The Terms may be changed at any time. That is why, it is important that you frequently consult the Terms. In the event you do not agree with the changes, You should stop browsing Kestreaa website.
2. We can change or discontinue Kestreaa website, whether temporarily or permanently, fully, or partially, without any indemnity or reimbursement being due to the User.

User’s Obligations

By accepting these Terms, the User compels himself/herself to browse Kestreaa website in good faith. This means that the User:

- a) Shall not attack or otherwise hack Kestreaa website or the Platform.
- b) Shall not copy or use the content produced by Kestreaa without due respect to Kestreaa copyright.
- c) Shall not access or use the Platform without due authorization and respect to the specific conditions settled with Kestreaa and to Kestreaa intellectual property rights.
- d) Shall not disclose information which he/she knows is false on “Talk to Us” tab or in any other tab on Kestreaa website.
- e) Shall not send discriminatory messages or messages containing insults through the tab “Talk to Us” or through any other tab on Kestreaa website.
- f) Shall not disrespect the law and ethics.

Kestreaa Obligations

Through these Terms, Kestreaa compels itself to ensure the security of data occasionally provided by the User through the tab “Talk to Us,” in accordance with Kestreaa Privacy Policy, which is available on Kestreaa website and may accessed on: [<https://www.kestraa.com.br/wp-content/uploads/2021/12/politica-privacidade-kestraa-en.pdf>].

Kestreaa Extent of Responsibility

Kestreaa is not responsible for access difficulties, Kestreaa website or Platform updating or loading resulting from unconnected problems and failures of Kestreaa systems, or which are out of Kestreaa control sphere.

Kestreaa is neither responsible for any indirect damage or lost profit resulting from the use of Kestreaa website or Platform.

What Kestreaa does not guarantee

- a) That all your needs shall be met.
- b) That Kestreaa website and, when relevant, Platform shall be continually available with no oscillation.

General Provisions

In addition to the present Terms, it is possible that the relationship between the User and Kestreaa is also governed by other instruments, such as specific terms accepted by the User to use the Platform, software licensing agreements, or partnership agreements (“Other Instruments”). The present Terms and Other Instruments apply in a complementary way but if there is a conflict between them, the provisions on Other Instruments shall prevail.

These Terms are governed by the Brazilian Law and any litigation shall be resolved in the court of São Paulo.

The effectiveness of these Terms begins on the date the User starts browsing Kestreaa website.